

2025 Convention Cancellation Policy

In registering for the 2025 Australian Regional Tourism Convention (ARTC 25) (the “event”), hosted by Australian Regional Tourism (the “Organiser”), delegates agree to the following terms and conditions.

Photography/Recording

All in-person sessions are subject to video and audio recording. By participating in ARTC 2025, participants give ART, or anyone authorized by ART, permission to screenshot, photograph or video your image and/or presentations for use in print, electronic medium, webcasts, internal and external promotional purposes and archival purposes.

Disclaimer

At the time of registration, ART provided the most recent information available and the delegate accepts that the content and/or the delivery of the event can change beyond the control of ART. ART will not take any responsibility for any errors, omissions and changes to the program or content of the event. ART reserves the right to make changes as it deems necessary without penalty and in such situations no refunds, part refunds or alternative offers shall be made.

1. ART reserves the right to update the Disclaimer and Terms and Conditions without notice to you.
2. ART cannot control all content published or disseminated at the event. You may find other delegates’ or participants’ communications, graphics, audio files or other information inappropriate, offensive, harmful, inaccurate, dishonest or misleading and/or deceptive, however you alone are solely responsible for your interaction with other delegates and agree to act responsibly and exercise caution, common sense and safety while in attendance at the conference
3. ART, its directors, employees, servants, agents and affiliates shall not be liable for any losses, damages, liabilities, claims or expenses whatsoever arising out of or referable to the event.

Registration

If a person is registering on behalf of a delegate/s it is the responsibility of that person to notify the delegate of the terms and conditions of registering, for which they will be agreeing to on the behalf of the delegate. Responsibility also includes providing full details of the delegate’s registration details and acknowledging the conference venue(s) may require registrants to show evidence of a COVID-19 double vaccination documentation.

To qualify for early bird registration, registration fees must be paid in full by the terms stated on the tax invoice or by commencement of standard registration. Registration fees received after this time will automatically change to the standard convention rate. Registration fees are based on date of payment receipt, not the date of which the registration form was completed.

All convention fees must be paid in full prior to the convention.

Cancellations and Refunds

We understand that there are challenges and uncertainty at times. If you have booked to attend the ART Convention and are no longer able to attend, our cancellation policy is as follows:

- Registrations cancelled more than 60 days before the event will be refunded 80% of the registration fees

- Registrations cancelled less than 60 but more than 30 days before the event will be refunded 50% of the registrations fees
- Registrations cancelled less than 30 days before the event will not be eligible for a refund
- If travel is restricted due to COVID state border closures, ART will make all efforts to make Convention available digitally.

Substitute delegates are welcome; however the Convention Management Team must be advised in writing (email) of any substitute delegates who will be attending.
Sharing of registrations with other parties is not permitted.

Amendments

All amendments to registrations including arrival and departures must be advised in writing to the Convention Management Team.

Insurance

Insurance, including medical cover and expenses incurred in the event the convention is cancelled, is your responsibility. We recommend you discuss your insurance cover with your travel agent. The policy should include loss of fees/deposits through cancellation of your participation in the convention or through the cancellation of the conference itself, loss of airfares for any reason, medical expenses, loss or damage to personal property and additional expenses and repatriation, should travel arrangements have to be altered. The Convention Secretariat will take no responsibility for any participant failing to insure.

Force Majeure

Neither party shall be liable in damages or have the right to terminate this agreement for any delay or default in performing hereunder if such delay or default is caused by conditions beyond its control including, but not limited to Acts of God, Government restrictions (including the denial or cancellation of any export or other necessary license), wars, acts of terrorism, insurrections, natural disaster, global health crisis and/or any other cause beyond the reasonable control of the party whose performance is affected.

Entire Agreement

Subject to any amendments specified in subsequent event registration forms or terms and conditions, the event registration form and these terms and conditions constitute the entire agreement between the parties and supersede all prior discussions, negotiations and agreements in relation to the event.

Requests for convention ticket cancellations must be made in writing and forwarded to:

Belinda King

Event Manager

Australian Regional Tourism

belinda@kingevents.com.au

Ph: 0402199347